

Utilization Management Locations and Hours of Operation

Health Care Management Hours of Operation and Live Phone Coverage:

Pacific Standard Time: 08:00am - 5:00pm
Mountain Standard Time: 08:00am - 6:00pm
Central Standard Time: 08:00am - 7:00pm
Eastern Standard Time: 08:00am - 8:00pm

Address and Contact Numbers:

Trustmark Health Benefits
Health Care Management
PO Box 83301
Lancaster, PA 17608-3301

Phone: 717-295-9201
Toll Free: 800-223-3943 (Main)
Toll Free: 800-480-6658 (HCM Dept.)
Fax: 717-295-9368 (Claims)
717-295-1208 (HCM UM Review)