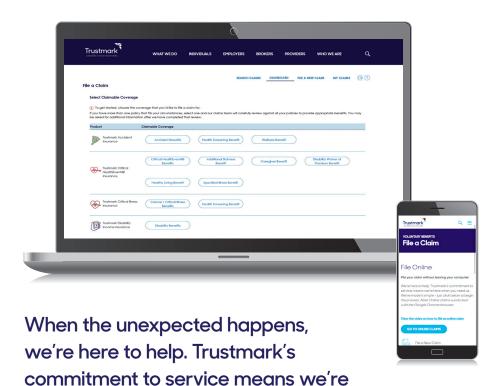


We've made it simple – you can file your Voluntary Benefits claim online.



Trustmark VB.com/Claims

here when you need us.





For Claims Customer Service: Phone: (877) 201-9373 x45708

For Claims Submission: B Fax: (508) 853-2757 Email: DICIClaims VB@trustmarkbenefits.com

Instructions for Claim Submission

Please do not submit this form until after your last day of work or after the date of your delivery. We will be unable to process your claim if you are still working.

Please be sure to review the requirements noted below for claim submission and ensure your submission is complete to avoid any delays on your claim.

Please keep a copy of all parts of this form and any supporting documentation for your records.

The Policy Owner is responsible for completion of all portions of this form without expense to Trustmark Insurance Company.

This is not a guarantee of payment. Benefits will be determined based on your policy provisions.

Supporting Documentation

Required: Be sure to include the following required supporting documentation in your claim submission.

A copy of your most recent pay stub (prior to disability)

Claim Form

Required: Be sure to fully complete the following required portions of the claim form.

Incomplete or illegible answers may result in delay of benefits.

- Section A, B, C & D To be completed by <u>Policy Owner</u>. Complete these sections in full and return for review of benefits
- **Disclosure Authorization -** To be completed by <u>Policy Owner</u>. Be sure to sign and date this section of the form, including DOB & last 4 digits of SSN where indicated
- Claim Submission Signature To be completed by <u>Policy Owner</u>. Be sure to sign and date this section of the form
- Attending Physician Statement To be completed by the <u>Physician</u> treating you. Be sure to have them sign and date this section of the form

Optional: These sections of the claim form are not required but completing them will provide better and faster communication with you or anyone you designate.

- Consent for Use of Electronic Communication To be completed by <u>Policy Owner</u>. Complete if you would like claim communication by text or email, including text alerts for any payments released.
- Third Party Communication Authorization To be completed by <u>Policy Owner</u>. Complete if you would like to authorize Trustmark to release information on your claim(s) to a third party such as a spouse, friend or agent

Informational: These sections of the claim form provide important information about your rights and the laws in each state.

- **E-Sign Disclosure and Consent Notice** Attached for your information.
- State Required Fraud Language Attached for your information.



For Claims Customer Service: For Claims Submission:	Phone:	(877) 201-9373 x4 (508) 853-2757		CIClaimsVB@tru	stmarkbenefits.com
Section A – Policy Owner Inf	ormation ℓ	To be complete by the	e Policy Owner)	Policy / Certifico	ate #:
Name:		DOB:		SSN:	
Address:					
Street		City		State	Zip Code
Phone #	_ □ Home	□Cell □Work E-I	Mail Address: _		
Language Preference: Engl	ish 🗆 Spa	anish			
Section B – Claim Informatio	n (To be com	plete by the Policy Ov	vner)		_
Have you delivered yet? 🗖 Ye	s 🗖 No	Did yo	ou or will you h	ave a C-section	n?□Yes□No
If you have not delivered, wha	t is your exp	pected delivery do	ate?		
Are you currently experiencing	or have yo	ou experienced co	omplications re	ated to your p	regnancy? 🗆 Yes 🗅 No
If yes, please describe your cor	nplications	and how do they	interfere with y	our ability to d	o your occupation:
What was your last day worked I was unable to work From: I returned to my job working no		To:			
Section C – Information Perto In order to prevent the loss of your premiums due paid appropriately.	insurance co		w payment of b	enefits due, it is r	necessary to have any
For the coverage under which If premium is more than 30-days be			past due premiu	ıms will be deduc	cted from any benefits paid.
For any other coverage through As a service to you, we can withhat Trustmark for as long as you are rec payments (please note that this se	old premiums ceiving payn	s for your benefits fo ments. Please indicc	ate below which	you would prefe	er regarding your premium
payments.	·		n force by withhorso maintain cove		while I am receiving benefit



For Claims Customer Service: **Phone:** (877) 201-9373 x45708 For Claims Submission: (508) 853-2757

Email: DICIClaimsVB@trustmarkbenefits.com ∃ Fax: **Section D - Employment Verification** (Please be advised that these statements may be confirmed with your Employer) Employee Name: _____ Employer Name: Employer Address: Were you employed at the time of your impairment? Yes \square No \square Hours worked during the week: _____ Full Time? Yes □ No □ # of hours worked in a normal week: ____ Check regular work schedule: S \(\omega \) M \(\omega \) T \(\omega \) W \(\omega \) T \(\omega \) S \(\omega \) Base: \$_____ O/T: \$_____ Hire Annual income prior to disability: Total \$_____ Date: _____ Date you last worked:_____ If terminated: Date _____ Resigned □ Dismissed □ Laid Off □ Occupation Title(s): Nature of employer's business: Years with employer: Supervisor's Name: _____ Years in occupation: If retired, retirement date: Please provide a description of your occupation to include your important duties (attach separate sheet if necessary) Please explain how your condition has interfered with the performance of your job. Please be specific. **Employer Human Resource Contact Information:** Title: _____ Telephone: (____) _____ Fax: (____) ____

Please remember to:

- Include a copy of your most recent pay stub (Prior to Disability)
- Sign & date Disclosure Authorization section
- Sign & date Claim Submission Signature section



For Claims Customer Service: **Phone:**

Phone: (877) 201-9373 x45708

For Claims Submission:

♣ Fax: (508) 853-2757

757 Email: DICIClaimsVB@trustmarkbenefits.com

E-Sign Disclosure and Consent Notice

This E-Sign Disclosure and Consent Notice ("Notice") applies to all communications, as defined below, for services provided by Trustmark Companies and our affiliates ("Trustmark" or "We"). Under this Notice, communications you receive in electronic form from us will be considered "in writing."

By using Trustmark electronic and online services ("Electronic Services"), you acknowledge that your electronic signature is legally binding and shall be treated as a valid signature for all purposes.

In addition, by using Trustmark Electronic Services you consent to the entirety of this Notice and affirm that you have access to the hardware and software requirements identified below. You must review and accept the terms of these services. If you choose not to consent to this Notice or you withdraw your consent, you will be restricted from using Electronic Services.

COVERED COMMUNICATIONS

Includes, but is not limited to disclosures or communications we provide to you regarding our services such as: (i) claim submissions, third party authorizations, overpayment authorizations, fraud notices, terms and conditions, privacy statements or notices and any changes thereto; and (ii) customer service communications (such as claims of error communications) ("Communications").

METHODS OF PROVIDING COMMUNICATIONS

We may provide Communications to you by email or by making them accessible on the Trustmark websites, mobile applications, or mobile websites (including via "hyperlinks" provided online and in e-mails). Communications will be provided online and viewable using browser software or PDF files.

HARDWARE AND SOFTWARE REQUIREMENTS

To access and retain electronic Communications, you must have:

- A valid email address;
- A computer, mobile, tablet or similar device with internet access and current browser software and computer software that is capable of receiving, accessing, displaying, and either printing or storing Communications received from us in electronic form;
- Sufficient storage space to save Communications (whether presented online, in e-mails or PDF) or the ability to print Communications.

We may request that you respond to an email to demonstrate you are able to receive these Communications.

HOW TO WITHDRAW YOUR CONSENT

You may withdraw your consent to receive Communications under this Notice by writing to us at "Attn: E-Sign Disclosure and Consent Notice, P.O. Box 2906, Clinton, IA 52733." Your withdrawal of consent will cancel your agreement to receive electronic Communications, and therefore, your ability to use our Electronic Services.

REQUESTING PAPER COPIES OF ELECTRONIC COMMUNICATIONS

You may request a paper copy of any Communications; we will mail you a copy via U.S. Mail. To request a paper copy, contact us by writing to "Attn: E-Sign Disclosure and Consent Notice, P.O. Box 2906, Clinton, IA 52733." Please provide your current mailing address so we can process this request. Trustmark may charge you a reasonable fee for this service.



For Claims Customer Service: Phone: (877) 201-9373 x45708

For Claims Submission: Bar: (508) 853-2757 Email: DICIClaims VB@trustmarkbenefits.com

UPDATING YOUR CONTACT INFORMATION

It is your responsibility to keep your primary email address current so that Trustmark can communicate with you electronically. You understand and agree that if Trustmark sends you a Communication but you do not receive it because your primary email address on file is incorrect, out of date, blocked by your service provider, or you are otherwise unable to receive electronic Communications, Trustmark will be deemed to have provided the Communication to you; however, we may deem your account inactive. You may not be able to transact using our Online Services until we receive a valid, working primary email address from you.

If you use a spam filter or similar software that blocks or re-routes emails from senders not listed in your email address book, we recommend that you add Trustmark to your email address book so that you can receive Communications by e-mail.

You can update your primary email address or other information by writing to us at "Attn: E-Sign Disclosure and Consent Notice, P.O. Box 2906, Clinton, IA 52733.

FEDERAL LAW

You acknowledge and agree that your consent to electronic Communications is being provided in connection with a transaction affecting interstate commerce that is subject to the federal Electronic Signatures in Global and National Commerce Act, and that you and we both intend that the Act apply to the fullest extent possible to validate our ability to conduct business with you by electronic means.

TERMINATION/ CHANGES

We reserve the right, in our sole discretion, to discontinue the provision of your Communications, or to terminate or change the terms and conditions on which we provide Communications. We will provide you with notice of any such termination or change as required by law.



For Claims Customer Service: Phone: (877) 201-9373 x45708

State Required Fraud Language

Fraud Statement for the states of Alaska, Delaware, Indiana, Kentucky, Minnesota, Ohio, and Oklahoma, as well as for all States not Specifically Listed: Any person who knowingly and with intent to defraud an insurer files a statement of claim containing false, incomplete or misleading information may be guilty of insurance fraud, which is a crime."

Fraud Statement for the state of Arizona: For your protection, Arizona law requires the following statement on this form: Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

Fraud Statement for the states of Arkansas, Louisiana, New Mexico, Rhode Island, Texas and West Virginia: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Fraud Statement for the state of California: For your protection, California law requires the following to appear: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Fraud Statement for the state of Colorado: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

Fraud Statement for the District of Columbia, and the states of Maine, Tennessee, Virginia and Washington: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Fraud Statement for the state of Florida: Any person who knowingly and with intent to injure, defraud or deceive any insurer, files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

Fraud Statement for the state of Kentucky: A person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Fraud Statement for the state of Maryland: Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Fraud Statement for the state of New Hampshire: Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

Fraud Statement for the state of New Jersey: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

Fraud Statement for the state of Oregon: Any person who knowingly and with intent to defraud an insurer files a statement of claim containing materially false or misleading information may be guilty of insurance fraud.

Fraud Statement for the state of Pennsylvania: Any person who knowingly and with intent to defraud any insurance company or other person files any application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.



For Claims Customer Service: For Claims Submission:	☎ Phone: (877) 2		ail: DICIClaimsVB@trustmarkbenefits.com
DISCLOSURE AUTHORIZATION Insured's name (Patient) (Pleas			Last 4 of SSN#
consumer reporting agency, in Social Security Administration, the or person having any knowledgemployee and agents, or any prognoses, consultations, examinformation concerning me, information otherwise needed HIV Infection, any disorder of the records, credit reports, mental I further AUTHORIZE the Social Insurance Company or its autianguidicate my claim in according request that the Social Security	nsurance support or ne Internal Revenue ge of me or my hed consumer reporting inations, tests or pre my occupation, en to determine policy e immune system, in illness, or use of alc Security Administration horized representate dance with my pay y Administration relangs and/or informa	rganization, insurance Service, the Veteralth to give to Trust gagency any infections with resemployment history claim benefits duracluding Acquired whol or drugs. Tation to release intives. Such release blicy benefits, or the lease detailed experiences.	corovider of health care, insurer or reinsurer, ince agent, employer, financial institution, the rans Administration, or any other organization mark Insurance Company and affiliates or its formation as to cause, treatment, diagnoses, pect to my physical or mental condition or y, earnings, credit history or finances or le me. This may include, but is not limited to, Immune Deficiency Syndrome (AIDS), driving formation or records about me to Trustmark e of Social Security information will be used to a continue my eligibility for benefits. I further earnings for up to the last ten years and/or a benefit records regarding award, denial or
dated by me, and must be for with this Authorization may be benefits with respect to me. A prepresentative) may request a receives in connection with this up to 12 months from the date this authorization or alter its copolicy. I understand that there	warded directly to used by Trustmark I photocopy of this Acopy. I understand a authorization. This e shown, whicheven tent it may affect this a possibility of resclosed, may no lor	Trustmark Insurance nsurance Compa Authorization is as that I may reques Authorization will retime period is less the handling of myedisclosure of infornager be protected	ch revocation is to be in writing, signed and e Company. I AGREE the information obtained by and affiliates to determine policy claim valid as the original and I (or my authorized to a copy of any credit report Trustmark be in force for the duration of the claim or ss. I understand that if I revoke or fail to sign or claim, including denial of benefits under my mation disclosed pursuant to this authorization by federal rules governing privacy and re of any information.
Patient Signature (or Policy Owner,	if Patient is under 18):		
Signed by: ☐ Policy Owner ☐ F	atient Date Sig	ned:	Patient's Date of Birth:
Relationship, if other than insured:			



For Claims Customer Service: **Phone:** (877) 201-9373 x45708 For Claims Submission: ∃ Fax: (508) 853-2757 ☑ **Email:** DICIClaimsVB@trustmarkbenefits.com

Consent for use of Electronic Communications
(EMAIL, SMS/MMS TEXT MESSAGING) To ensure the best and fastest communication, we would like to communicate with you using either email or text messaging. Please complete this section if we may communicate with you electronically, concerning your claim, benefits, policy, premium or condition.
May we communicate with you electronically? □ No
☐ Yes, by Text Messages - Please provide cell phone #: ()
☐ Yes, by Email Please provide email address:@
If you chose to communicate with us electronically, you should be aware that electronic communication is not secure unless it is encrypted. We strongly encourage you to use encrypted communication when sending sensitive and/or confidential information. By sending sensitive or confidential electronic messages that are not encrypted, you accept the risks of such lack of security and possible lack of confidentiality. If you elect to communicate from your workplace computer, you should also be aware that your employer and its agents, have access to electronic communication between you and us.
I understand that by selecting text messaging, regular text messaging rates may apply for any texts I receive from Trustmark and I assume responsibility for any costs associated with these text messages. This consent shall remain in effect unless revoked by notifying Trustmark.
To ensure a smooth email experience, please be sure that your computer has the most up to date version of Adobe Reader. You should add our email address to your address book contact list and add us to your email server or spam filter approved listing. If you don't see email from us in your email inbox, be sure to check your spam, clutter, junk or bulk email folder. You can choose to stop electronic communication at any time by revoking this authorization. If you no longer wish to communicate via electronic means we will correspond with you via US mail. If you require copies of any communication sent to you by email/text in paper form, please contact us. There is no cost to you to obtain copies of electronic communication in paper format.
Should you prefer to submit your claims or claims information by U.S. Mail rather than email or fax, please use the following address: Trustmark Insurance P.O. Box 2906, Clinton, IA 52733
Authorization I may revoke or update this authorization at any time by notifying Trustmark. This authorization is valid for 24 months. I may request a copy of this authorization and a copy is as valid as the original.
Policy Owner Signature Date

Printed Name

Last 4 Digits of SSN#



For Claims Customer Service: Phone: (877) 201-9373 x45708

Third Party Communication Authorization

Please complete this authorization if you would like us to discuss, to release, or to provide information to a third party regarding any policy and/or claim for benefits under your policy. Note: Policy Owner and Claimant (if appropriate) must give permission for disclosure of their information to each other, if applicable.

alalar alarramati meren 2000 a la ammenant meren amana		
Policy Owner Name:		
Claimant Name:		
Policy Number(s):		
Name & Relationship of Third Party Represer		
$\scriptstyle\square$ All information (all policy and claim i		
□ Only the following information*:		
Name & Relationship of Third Party Represer	ntative:	
$\scriptstyle \square$ All information (all policy and claim i	information)	
□ Only the following information*:		
My Agent: (Name of Agent) All information (all policy and claim Only the following information*:	n information)	
	rtain types of information (such as not sharing financial, medical or	
	y and/or claim information this may include health information which system including but not limited to HIV and AIDS, use of alcohol or y, or treatment.	
	ay be subject to re-disclosure and might not be protected by certain rivacy of health information relative to my condition.	
	in writing at any time or by email to address noted above. I atil my revocation or until I complete a new authorization. Any new norization and replace it.	
Signature of Policy Owner	Signature of Claimant (If someone other than the Policy Owner)	
Printed Name	Printed Name	
Date Date	Date	



For Claims Customer Service: Phone: (877) 201-9373 x45708

Claim Submission Signature

The statements made by me on this claim are true and complete. I have read and understand the fraud notices contained in this form.

If I receive benefit payments greater than those which should have been paid, I understand that I will be requested to provide a lump sum repayment to the insurance company. The insurance company has the option to reduce or eliminate future benefit payments, to the extent allowed by law, in order to recover any overpayment balance that is not returned.

Fraud Statement for the state of New York: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation

Signature of Policy Owner:	Print Name:	
Date signed:		



For Claims Customer Service: For Claims Submission:	Phone:	(877) 201-9373 x- (508) 853-2757	45708 ☑ Email : DICIClaimsVB@trustmarkbenefits.com	
Name of patient:	Date of Birth:			
Attending Physician St	atemen	(To be complete	ed by the physician)	
for insurance or statement of c misleading, information conce	laim contai rning any fo	ning any material act material there	nsurance company or other person files an application lly false informaiton, or conceals for the purpose of to, commits a fraudulent insurance act, which is a ed five thousand dollars and the stated value of the	
Date of patient's last menstrua	tion:	Date of	f 1st treatment for this pregnancy:	
Please list any complications o	f pregnanc	y:		
Date you advised patient to st	_		hat is the estimated date of confinement:	
If yes, what is the date of delivery				
Delivery Type: Vaginal □ (C-Section 🗖	If C-Section:		
			rom: To:	
Physician's Name: (please print): _				
Specialty:				
Address:				
Phone: ()	Fax: ()		
Signature:			Date Signed:	
Please attach copies of all medica		ating to the claim c	ondition including treatment notes & test results. il Address:	
is encrypted. We strongly encourag sensitive or confidential email mess	ge you to use ages that are	encrypted email whe not encrypted, you	you should be aware that outgoing email is not secure unless it n sending sensitive and/or confidential information. By sending accept the risks of such lack of security and possible lack of uter, you also should be aware that your employer and its agents	

have access to email communication between you and us.