

# Trustmark Small Business Benefits® Member Registration



## Small Business Benefits

### Why register?

Registering on [TrustmarkSB.com/login](https://TrustmarkSB.com/login) provides you with secure access to your digital ID card, claims and Explanation of Benefits (EOB), a summary of benefits, and your important plan documents. Plus, much more.

### What do I need to register?

The following information is required to validate your credentials and create your personalized and secure site access.

#### Member ID

To protect your privacy, you are assigned a unique member ID number found on your ID card. We encourage registration using the member ID number. However, if you have not received your ID card, use your SSN.

#### Date of birth.

Enter your date of birth as MM/DD/YYYY.

#### Group ID

Your ID card displays the group ID number. If you have not received your ID card yet, see your plan administrator for the group ID number.

### What else do I need to register?

Once you've provided your information, continue to the security screen.

- Create a user ID
  - Avoid using your Member ID or any personal data
  - Do not use the following characters: / \* % & or a blank space
  - Once created your user ID cannot be changed
- All fields are required, except the mobile and home phone numbers.
- Create a password
  - Six-32 characters in length
  - Alphanumeric (letters and numbers)
  - At least one non-alpha character
- Select and provide answers to 3 security questions
- Please, go to your email account and click on the provided link to confirm your registration
  - If you do not see an email from Trustmark Small Business Benefits, check your Junk Email or SPAM folder
  - Registration must be confirmed within 24 hours
  - If registration is not confirmed, please start your registration over

### Who do I call if I have a problem?

Call a Trusted Member Care specialist at **800.522.1246**, ext. **26300**, during business hours, or send an e-mail to [CustomerServiceSB@trustmarkbenefits.com](mailto:CustomerServiceSB@trustmarkbenefits.com).

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Trustmark Small Business Benefits®

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